

# OPTIMIZE FREIGHT MANAGEMENT AND SPEND, DRIVE RETAIL COMPLIANCE

## UNDERSTANDING PREPAID VS. COLLECT DELIVERY

Retail compliance has become a topic of national interest and debate – forcing suppliers to evaluate and ask the question, what is the best way to manage tight retail shipping requirements? A common misconception in the CPG industry is that it is always a better choice to let a retailer handle pickup and delivery of products to avoid retail compliance issues.

The truth: suppliers still see chargebacks when opting for collect, or customer pick-up shipping. What’s more, by controlling transportation, suppliers often see operational savings and an increase in margin.

Master retail compliance and optimize your spend by understanding the difference between Prepaid and Collect – then assess which freight management process is right for you.

### PREPAID VS. COLLECT

|                                 | PREPAID               | COLLECT                 |
|---------------------------------|-----------------------|-------------------------|
| RESPONSIBLE FOR TRANSPORTATION  | Supplier & RJW        | Retailer                |
| ROUTE MANAGEMENT                | RJW                   | Retailer                |
| MERCHANDISE PICK / PACK / LABEL | RJW                   | Supplier                |
| ON-TIME DELIVERY % REQUIRED     | OVER 98%              | 50-60% LTL, 85% for T L |
| LEAD TIME                       | 7 to 10 Days          | 14 to 21 Days           |
| ORDER REVIEW                    | 1 to 7 times per week | 1 to 2 times per week   |

## THE BENEFITS OF A PREPAID PROGRAM



### Drive Optimal Delivery Performance

When working in a Prepaid Program, suppliers must meet or exceed 98% On-Time, 99% In-Full delivery. Whereas in a Collect Program, suppliers are held to a different delivery standard by the individual retailer. This means that a reliable retail logistics partner drives suppliers' ability to meet these requirements – allowing products to have stronger, more consistent on-shelf presence – driving higher sales, improved supply chain performance and eliminated retailer fines.



### Reduce Lead Times

Unlike Collect, a Prepaid Program puts suppliers in charge of their production and inventory review schedules - offering shorter lead times, greater flexibility and increased control across the supply chain. With shorter lead times to store shelves, products are more frequently in-stock and available to consumers both in-store and online, leading to more opportunities to convert new customers.



### Streamline Compliance + Increase Visibility

To ensure compliance with specific retailer requirements, partner with a 3PL that offers a comprehensive suite of Value-Added Services. Leveraging a full-service 3PL's packaging, labeling, bar coding, point-of-sale display services and more, suppliers can move their products through the middle mile efficiently and with as few outside vendors as possible. This control affords suppliers valuable data-driven insights to make better business decisions that drive their company forward.



### Remove Unexpected Costs

Hidden fees can drastically change any budget and make it hard to plan ahead. Leverage a fully integrated retail logistics expert that offers a transparent pricing model. Through a price transparency approach, suppliers gain insight into all fuel surcharges and administrative fees – making it easier to determine freight factor and make better bottom-line business decisions. Often times when a supplier uses a retailer's collect transportation program, they lose control over scheduling, which can in turn also cause unexpected freight fees.

Turn freight management into a business advantage by leveraging a retail logistics expert to drive compliance and scorecard performance, optimize freight spend and enhance supply chain efficiency.



Visit our website at [rjwgroup.com](http://rjwgroup.com) or call (630) 424-2400.

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